

Error 1

Mass Donation

Presently, the Mass Donation Categories reflected from the user side but the Donation Charges is not working with the Categories and also, the categories is somehow permanent and added automatically when Admin create a new Category but that is not the initial process: Bellow are the illustrations for the normal/expected process.

Steps

Admin will create Fundraising Category.

Adding Category for Mass Donation Option

Admin will click on Donation Charges and click on Add Category Charges, set the Category charge for a particular category to be added, admin will then click submit and such category will be added for Mass donation and reflect on the Mass Donation for selection.

The screenshot shows the 'Charges' section of the MORTFUND admin interface. A red box highlights the 'Add Category Charge' button and the form fields: Minimum Amount (100.00), Maximum Amount (50000.00), Minimum beneficiary (2), Maximum beneficiary (500), Fixed Charge (100.00), and Percentage Charge (0.00). Below the form is a table with columns: Category, Fixed Charge, Percentage Charge, and Action.

Category	Fixed Charge	Percentage Charge	Action
Bank	500.00	0.00%	[Edit] [Delete]
Business	0.00	0.00%	[Edit] [Delete]
Individuals	0.00	0.00%	[Edit] [Delete]

→ Add Category Charge (2)

Click on “Add Category Charge”

→ Donation Charges (1)

This settings is applicable to Mass Donation User. The settings determine the Minimum/Maximum Amount, Minimum/Maximum Beneficiary, Fixed Charge/Percentage Charge for Mass Donation User. The charges stands for the amount to charge the Mass Donation User when initiating Mass Donation and the money will be deducted from the **Deposit Balance** at the point of clicking on “**Process Mass Donation**”. **Note**, if there is no beneficiary available for the Category selected, all the amount will be refunded back to the user.

The screenshot shows the 'Add Category Charge' form. A red box highlights the 'Add Category Charge' button and the form fields: Select Country, Select Category, Fixed Charge, and Percentage Charge. Below the form is a table with columns: Category, Fixed Charge, Percentage Charge, and Action.

Category	Fixed Charge	Percentage Charge	Action
Bank	500.00	0.00%	[Edit] [Delete]
Business	0.00	0.00%	[Edit] [Delete]
Individuals	0.00	0.00%	[Edit] [Delete]

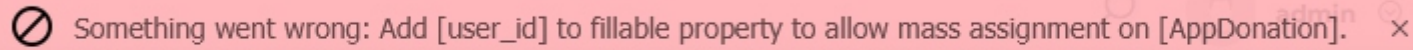
→ Add Category Charge Form (3)

Admin will select the preferred Category and input the Charges, either fixed charge or percentage charge and click submit. After this process, the preferred Category will then be available for selection under Mass Donation. This is to make Mass Donation Charges different from normal charges.

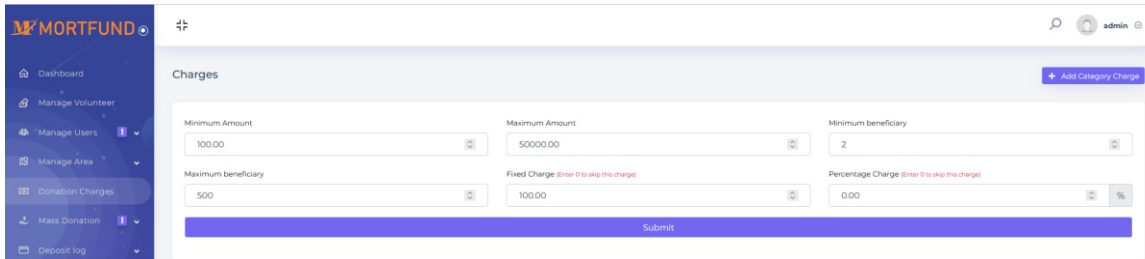
Error 1

Mass Donation Approval

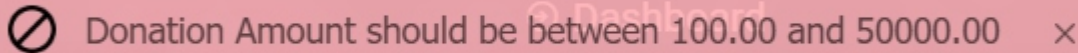
At the point of approving the Mass Donation, below image is the error displayed on the screen.

A red error banner with a white 'X' icon on the left. The text reads: "Something went wrong: Add [user_id] to fillable property to allow mass assignment on [AppDonation]". There is a small 'x' icon on the right side of the banner.

Mass Donation Form Settings

A screenshot of the MORTFUND web application. The left sidebar shows a menu with options: Dashboard, Manage Volunteer, Manage Users, Manage Area, Donation Charges (selected), Mass Donation, and Deposit log. The main content area is titled "Charges" and contains a form with the following fields: Minimum Amount (100.00), Maximum Amount (50000.00), Minimum beneficiary (2), Maximum beneficiary (500), Fixed Charge (100.00), and Percentage Change (0.00). There are red error messages next to the Fixed Charge and Percentage Change fields: "Error: 0 to skip this charge". A blue "Submit" button is at the bottom of the form. A "Add Category Charge" button is in the top right corner of the form area. The user "admin" is logged in.

While filling the Mass Donation form and I decided to give each beneficiary 5000.00, I discovered that instead of the settings in “Donation Charge” to work on range, ranges from 100.00 to 5000.00 but the be error image was displayed which with my own understanding makes me believe that the settings is not working and not working on ranges.

A red error banner with a white 'X' icon on the left. The text reads: "Donation Amount should be between 100.00 and 50000.00". There is a small 'x' icon on the right side of the banner.

Error 2

User Profile

On User not been able to edit their profile, that is sorted out but checking the two picture below, you will discovered that the User profile that newly registered did not displayed the full details filled in the process of registration for both Admin and the User. But for User not to have access to edit their details after registration, the problem is fixed.

First Name:

DIAMOND

Last Name:

Royhan

E-mail Address:

westlinkgroup2023@gmail.com

Mobile Number

23407033225678

ID Number

RSI7040

Governorate Area:

Ifako-Ijaye

City:

City

State:

State

Zip Code:

Zip Code

Address:

Address

400x400

Select image

Image size 800*800

Update Profile

Both Admin and User are suppose to be able to view the details filled at the point of registration and must be equal.

First Name*

DIAMOND

Last Name *

Royhan

Email *

westlinkgroup2023@gmail.com

Mobile Number *

23407033225678

Address

House number, street address

City

State

Zip/Postal

Country

Status

Active

Email Verification

Verified

SMS Verification

Verified

2FA Status

Deactive

2FA Verification

Verified

Save Changes

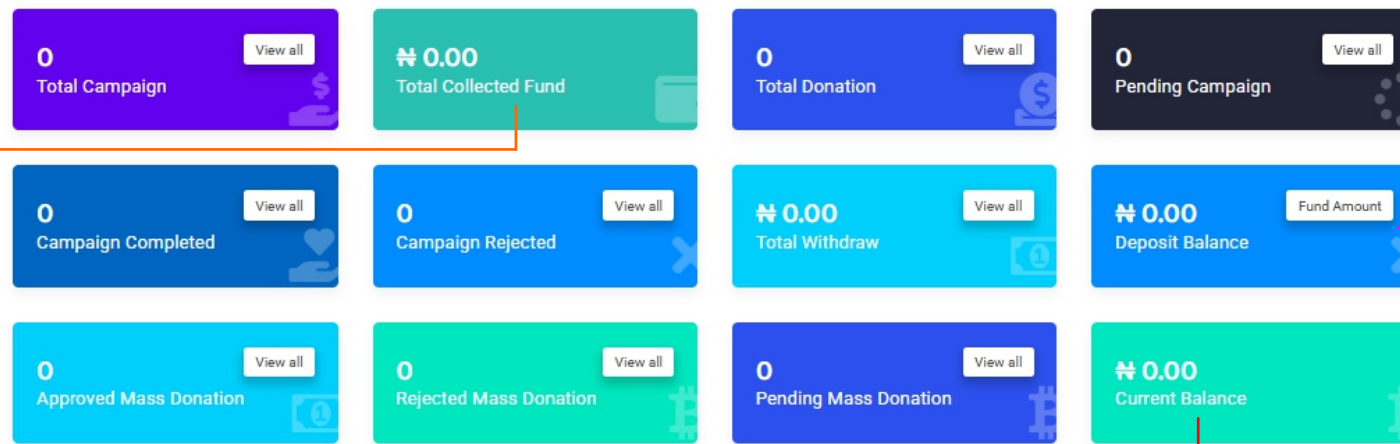
Error 3

Video

Vimeo is working perfectly but Upload of Mp4 File and Youtube is not working.

Error 4

Our Expectation on Balance Arrangement



→ **Deposit Balance:** When Mass Donation User or User make a deposit, the deposit go straight to “Deposit Balance” and this balance can only applied or use only for Mass Donation. Deposit Balance can not be withdraw by the User.

→ **Total Collected Fund:** Total Collected Fund is meant for all the accumulated donation received for fundraising event for past and present.

→ **Current Balance:** Current Balance is meant for the remaining balance out of “Total Collected Fund” and can only be use as Balance for withdrawal. When User click on withdrawal button, the balance that will be effective for withdrawal will only come from “Current Balance”.

For instance, if the Total Collected Fund is N500,000.00 which stands as the fund received from fund raising event and the Fundraiser User never placed any withdrawal, automatically N500,000.00 will also be the figure that will reflect on “Current Balance”. Now, assuming the fundraiser place a withdrawal of N150,000.00 from the “Current Balance” which is also same as “Total Collected Fund”. The Current Balance will be debited after the successful withdrawal and reflect a new Balance of N350,000.00 which will be available for future withdrawal, but contrary to “Total Collected Fund” in as much there is no current Donation on any running funding raising, “Total Collected Fund” balance will remain at N500,000.00 while Current Balance will reduce to N350,000.

Note: As long as fundraiser continue to receive donation, Total Collected Fund will rise from N500,000.00 to any amount collected from fundraising event while on Current Balance, the N350,000.00 will also increase by adding the newly donated fund to it.


Error 5

Withdrawal Process

On the Withdrawal Process, the withdrawal system is close to perfection, we only need some few adjustment. Find the illustration bellow:

Step 1

Swift Withdrawal


MORTFUND

Limit : 10 - 1000000 NAIRA

Charge - 3 NAIRA + 3%

Processing Time - 1

Withdraw Now

Step 2

Swift Withdrawal

abc currency

Withdraw Via Swift Withdrawal

Withdraw Limit: 10 - 1000000 NAIRA

Charge: 3 NAIRA + 3 %

Enter Amount:

50000

NAIRA

Close

Confirm

Limit : 10 - 1000000 NAIRA

Charge - 3 NAIRA + 3%

Processing Time - 1

Withdraw Now

Limit : 50 - 500 NAIRA

Charge - 15 NAIRA + 5%

Processing Time - 12

Withdraw Now

Step 3

Code

302389

Send 6 digitis verification code to ad*****@gmail.com

VERIFY

Step 1 to Step 3 are okay and the only issue here is Step 4

Kindly check all the highlighted correction and help to fix them to detail.

Step 4

Bank Information

First Name *

Adekunle

Last Name *

Adekoya

BVN *

Bank Verification Number

Account Number *

Account Number

Bank Code *

Please Select One

SUBMIT

BVN & Names

BVN: Once the user input in the BVN, system will automatically generate the Users name through the BVN system, so Users don't need to type in their names during the withdrawal process

Since we have numerous bank in Nigeria, I have decided to make Account Number and Bank Name to be manually input

Kindly change this to Bank Name

Note: After all this, all the information will reflect at this Admin side for Manual Payment Processing.

Step 5

Current Balance : 448400 NAIRA

Request Amount : 50000 NAIRA
Withdrawal Charge : 1503 NAIRA
After Charge : 48497 NAIRA
Conversion Rate : 1 Naira
1 NAIRA =
You Will Get : 48497 Naira

Balance Will be :

398400

NAIRA

NIN / International Passport/ Voter's Card *



Select NIN / International Passport/ Voter's Card

Proof of Address (Utility Bill) *



Select Proof of Address (Utility Bill)

Confirm

This step is Okay and perfect.

I appreciate all what you have done so far.

Thanks